



11/13/07

Dear RecycleFirst Customer:

This letter is to inform you of changes being made to RecycleFirst's free toner and inkjet cartridge recycling program in which you have been a participant.

Recent changes in postal rates, increased fuel costs, and an overall decline in market demand for used cartridges have unfortunately made it impossible for us to continue to offer commissions from the laser/toner and inkjet recycling programs, effective December 31, 2007.

We still feel strongly, as we know you do, that it is important for businesses and individuals to do what they can to "stay green". For this reason, we are committed to **continuing with the cartridge recycling program at no cost to our customers**. We are also continuing with our **cell phone recycling program**, and currently have a list of approximately 600 phones for which we are still paying anywhere from **\$0.05 to \$85.00 per cell phone**.

We are truly sorry to have had to make this change, but after careful evaluation of the costs associated with collecting the cartridges, this was the only alternative that allowed us to continue to offer free recycling cartons and free shipping, and thus ensure that the largest possible number of cartridges continue to be recycled to help preserve the environment.

If you have any questions about this issue, please do not hesitate to contact us. Thank you for your continued help in recycling and maintaining a healthy environment for us all.

Best Regards,

A handwritten signature in black ink that reads "Bruce Steinberg".

Bruce Steinberg

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